

## Job Brief

We are looking for skilled Wait Staff to take orders and deliver food and beverages to our customers. The goal is to provide an excellent overall guest experience.

## Responsibilities

- Provide excellent customer services that promote satisfaction
- Greet customers and present menu
- Make recommendations or share additional information upon request
- Take and serve food/drinks orders and up-sell any additional products
- Arrange table settings and maintain tables clean and tidy
- Check products for quality and correct any problems that keep them from enjoying their meal/drink
- Deliver checks and collect payments
- Cooperate with all serving and kitchen staff
- Follow all relevant health department rules/regulations and all customer service guidelines

## Requirements

- 1+ years of waiting experience (preferred)
- Ability to develop constructive working and interpersonal relationships with colleagues and customers
- Problem solving and decision making skills
- Service orientation and excellent organizational skills
- Hands on experience with any ordering information system
- Active listening and effective communication competencies
- Good physical condition
- High school diploma; food safety training will be considered an asset

**Applicants may come in and apply at 6521 Highway 69 South, Suite L, Tuscaloosa, AL 35405. If you have any question, please feel free to contact Gina Yang at (205) 366-1177 or [tokyotuscaloosa@gmail.com](mailto:tokyotuscaloosa@gmail.com).**