

Financial Aid Question List

- How long will it take for my financial aid to post?
 - This depends on verification. If your file was selected for verification by FAFSA, you will be required to return documents to our office. Once all documents are submitted, it may take up to two weeks to post your award. Students not selected for verification only need to complete two steps online in *MyShelton*, and their award will post within a few days.
- My parents are divorced; which parent should I use to complete my FAFSA?
 - You are required to use the parent supporting you the most (at least 50%).
- I don't talk to my parents. Do I still have to use their income?
 - Yes, until you are 24, married, have children you support, are a veteran, orphan, ward of the court, have ever been in legal guardianship, or are homeless, you must still use their income. Moving away from your parents does not allow you to be independent.
- What is Shelton's school code?
 - 005691
- What are the financial aid deadlines?
 - Spring 2013 = November 30
Summer 2013 = April 30
Fall 2013 = July 10
- How do I find my financial aid requirements?
 - You must view all tracking requirements on your *myShelton* at https://mysheltonssb.sheltonstate.edu/PROD/twbkwbis.P_GenMenu?name=homepage.
- How do I see my Pell award?
 - This information will be on the award tab in your *myShelton* account.
- How do I apply for FAFSA (Free Application Federal Student Aid)?
 - You can apply online at www.fafsa.gov or attend one of our monthly workshops.
- How do I request tax return transcripts?
 - The information is online in *myShelton* or on our website at http://www.sheltonstate.edu/financial_aid/financial_aid_forms.aspx.
- Are there programs Pell will not cover?
 - Continuing Education Programs (trucking driving, phlebotomy)
Nail Tech
- Why does my major matter?
 - Federal regulations require students to follow an approved program of study and register for classes in that specific program only.
- What is my lifetime eligibility for Pell grant funding?
 - Students are limited to 12 full-time semesters (600%) of Pell Grant eligibility during their lifetime.

- What is SAP (Satisfactory Academic Progress)? Why does it matter?
 - Students receiving federal financial assistance must maintain satisfactory academic progress toward completion of a degree or certificate. A student's SAP is measured by their completion rate, cumulative GPA, and time frame. See catalog or website for more information.
- How do I know that Shelton received my FAFSA?
 - Once we receive your FAFSA application, you will be notified by email of additional requirements to complete and finalize your financial aid file.
- What paperwork do I need to turn in?
 - All **unsatisfied** requirements needed to complete your Pell file must be viewed on *myShelton* under the Financial Aid/Eligibility tab.
- When are checks going out? What if I haven't received my check?
 - Pell checks are mailed within 14 days after the first day of class each semester for students have completed all requirements and attended all classes. Make sure your address is correct and you attend class.
- Can you print me a copy of my schedule?
 - Students can print their schedule directly from *myShelton* in any open computer lab on campus.
- What do I do if I need to drop a class?
 - Deadlines to drop classes are listed in the printed class schedules prior to each term. You may drop single classes online or all classes in the Office of Admissions and Records. If you completely withdraw from all classes before the 60% period of the term, you may be required to repay financial aid funds. All financial aid students must visit financial aid before completely withdrawing from Shelton State.
- What are clock hour and converted programs?
 - Several certificate programs pay at different rates based on certain federal regulations. Please visit the clock hour section of our website for complete information if you are majoring in cosmetology, auto body, automotive, diesel, nursing assistant, LPN, or Welding.
http://www.sheltonstate.edu/financial_aid/clock_hour_programs.aspx
- What if I want to change my major?
 - Students need to contact their advisor (if assigned) or the Office of Admissions and Records to change their program of study. Remember, the maximum time frame for completing a program is 150% of the required length of the program; this includes all attempted hours, transfer hours, and developmental work taken.
- Can you tell me my financial aid balance?
 - You must view your bill and balance on *myShelton* under the Student Account Detail section.
- How do I complete my Terms/Conditions and Authorization of Payment?
 - Go on your *myShelton* account and click on your financial aid tab. The information will be listed under your unsatisfied documents, and you can click on the link to go to the requirement pages.

- If I go to a University next semester, can I transfer my financial aid or will I have to fill out another FAFSA?
 - You just need to add the new school's code to your FAFSA. Remember you cannot receive aid at two schools during the same term, and you should notify the financial aid office that you are a transfer student.

- The FAFSA website said that I qualify for a loan. How can I use the FAFSA loan here?
 - Shelton State does not accept, process, or participate in any student loan programs.

- How many hours do I have to take in order to get financial aid?
 - Depending on your EFC number, you can take anywhere from 1 to 12 or more hours.

- May I withdraw from all of my classes and not be charged?
 - If classes have started, you may not. If you change your mind before the first day of class, you may.

- If I drop a class, will I get a refund for that class?
 - You will not receive a refund if classes have started.