Business Development Opportunity for Installation and Service Technician

Business Systems & Consultants, Inc. is the regional leader in providing storage solutions. Since 1976, BSC has provided cost effective solutions for both document and material storage solutions that save space and time. We provide turn key solutions that include detail design layouts, installation, training and ongoing support.

Installation and Service Technician Job Purpose: Serves customers by installing and servicing systems and products.

Installation and Service Technician Job Duties:

- Serves existing accounts by analyzing work orders; planning daily travel schedule; investigating complaints; conducting tests; resolving problems.
- Establishes service by studying system requirements; ordering and gathering components and parts; completing installation; performing acceptance tests.
- Maintains rapport with customers by examining complaints; identifying solutions; suggesting improved methods and techniques; recommending system improvements.
- Keeps personal equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs.
- Documents service and installation actions by completing forms, reports, logs, and records.
- Maintains customer confidence by keeping service information confidential.
- Updates job knowledge by participating in educational opportunities; reading professional publications.
- Accomplishes operations and organization mission by completing related results as needed.
- Able to read drawings and follow installation procedures
- Conduct Site Visits and do Field Measurements before job begins and products are ordered
- Must be able to lift 100+ pounds for installations.
- Experience using hand and power tools


Requirements: specific site badging, drug testing per site discretion, clean driving record, traveling involved/possible weekend work, fork/scissor lift training, Hanel School, OSHA training 10 hour course

How to Apply:
Please forward your resume referencing “Service Technician” in the subject line to:
michellelee@bscsolutions.com.